

General Terms and Conditions (GTC)

Last update: [03/09/2026]

These General Terms and Conditions (hereinafter: "GTC") govern the terms and conditions of use of the **Beedby platform** (hereinafter: "Platform").

By using the Platform, the user accepts the provisions of these GTC.

1. The service provider

The operator of the Platform:

Rock Monolith Kft.

Email: info@beedby.com

The Platform operates as a global online marketplace.

2. Description of the service

Beedby is an online platform that allows:

- listing products
- starting auctions
- fixed price sales
- bidding
- conducting business negotiations (Business Hub)

The Platform provides intermediary services between users.

3. User account

Registration is required to use the Platform.

During registration, the user is required to provide accurate information.

The user is responsible for:

- the security of their account
- the activities carried out with their account.

4. Seller registration and identification

When registering as a seller, it is mandatory to:

- upload a photo ID

This identification serves to maintain the security of the platform.

The data may be disclosed to authorities upon request, if necessary.

5. Subscription

The Platform operates on a subscription model.

The subscription provides access to the marketplace services.

The subscription may include tokens that are required to use certain features of the platform.

6. Token system

The platform uses an internal token system.

Tokens can be used, for example, to:

- activate features
- launch Business Hub
- other platform services.

Tokens can also be purchased separately.

1 € = 100 tokens.

Tokens are digital service units that do not qualify as financial instruments.

7. Listing products

The seller is responsible for:

- the accuracy of the uploaded products
- the truthfulness of the description
- the legality of the sale.

The seller is obliged to comply with the laws in force in their own country and in the buyer's country.

8. Auctions

During auctions, bids are considered binding offers.

After the auction closes, the winning bidder is obliged to:

- purchase the product
- accept the terms and conditions set by the seller.

Unjustified withdrawal from the purchase may constitute a breach of contract.

9. Payment

The Platform does not handle financial transactions.

Payment is made in the manner specified by the seller, for example:

- cash
- bank transfer
- Apple Pay
- Google Pay
- escrow service

The terms of payment are determined by the seller.

10. Escrow service

For certain transactions, the parties may use an escrow service.

The escrow service is a system operated by an independent third party.

The Platform is not responsible for the operation of the escrow service.

11. Dispute resolution

The Platform's basic principle is impartiality.

The Platform is not able to resolve all disputes, especially in cases where the condition of the physical product cannot be verified.

In the event of a dispute, the Platform may:

- provide limited mediation
- make recommendations to the parties

In cases of suspected serious fraud, the Platform will cooperate with the authorities.

12. Prohibited products

Users are required to comply with applicable laws.

The sale of any product that is:

- illegal
- counterfeit
- in violation of the law

is prohibited.

The Platform reserves the right to remove infringing content.

13. Restricting user accounts

The Platform has the right to:

- warn
- restrict
- suspend
- delete

the accounts of users who violate the rules.

14. Account deletion

The user may request the deletion of their account.

The account cannot be deleted if:

- there is an ongoing auction
- there is an active transaction
- an investigation is in progress.

After deleting the account, the Platform may retain certain data for a specified period of time for legal and security reasons.

15. Business Hub

The Business Hub is the Platform's negotiation feature.

The Business Hub:

- can be activated with tokens
- operates on an invitation-only basis
- external users can also join.

After closing the Business Hub, the contents of the room will be deleted.

16. Limitation of Liability

The Platform is an intermediary service.

The Platform is not responsible for:

- transactions between sellers and buyers
- the quality of products
- the fulfillment of payments.

17. Intellectual property

All content on the Platform is protected by copyright.

Users are not entitled to use the content of the platform without permission.

18. Jurisdiction

The operation of the Platform is governed by the laws in force at any given time.

In the event of a dispute, the parties shall first seek an amicable solution.

19. Amendments to the GTC

The Platform reserves the right to amend the GTC.

Any amendments will be published on the website.

20. Contact

Contact: info@beedby.com